



# **GRANITE/TREND TRANSFORMATIONS FIVE-YEAR LIMITED MATERIAL WARRANTY NORTH AMERICA**

## **LIMITED WARRANTIES**

This Letter of Warranty shall have full validity only when the consumer has made payment in full. Rocksolid Granit (USA), Inc. reserves the right to not offer the warranty services if the requirements set forth are not met.

Rocksolid Granit (USA), Inc. (“Granite/Trend Transformations”) warrants to the original owners of exclusively installed MillWURK™ by E-Stone (the “product”) that the Product will be free from manufacturing defects for a period of five years from purchase. Although the product is carefully inspected before installation, it is the responsibility of the owner to thoroughly inspect the Product at the time of installation. Any damage to the Product thereafter is the responsibility of the owner. Final inspections and approval of the installation are also the owner’s sole responsibility.

### What this Five-Year Limited Warranty Covers:

This Five-Year Limited Warranty will apply where the product is properly installed in the United States for residential interior cabinets use only by Granite/Trend Transformations approved installers, subject to the exclusions set forth below; is used for its intended purpose; and is used strictly in accordance with Granite/Trend Transformations Product Care and Maintenance Information which is provided with this warranty.

If a manufacturing defect occurs during the warranty period, Granite/Trend Transformations will, at its sole discretion of Granite/Trend Transformations repair or replace the Defective Product.

No representative, dealer, franchisee, salesperson, distributor, fabricator, or any other person is authorized to make any warranty or promises on behalf of Granite/Trend Transformations with respect to the Product.

MillWURK™ by E-Stone doors, drawer fronts, and moldings manufactured are warranted by Rocksolid Granit (USA), Inc. to the customer against defects occurring in the manufacturing process, subject to the terms and conditions as stated in this Warranty. Rocksolid Granit (USA), Inc. also warrants its MillWURK™ by E-Stone products against delamination, irregular surface discoloration, warpage, or twisting for a period of five (5) years from the date of purchase. The warranty only covers defects as specified herein and does not include defects or damages attributable to misuse, normal surface weathering, defects or damages caused by accidents, fire, other casualty or Acts of God, or any other causes or occurrences beyond the manufacturer’s control. The exclusive remedial action provided for the customer hereunder shall be repair, restoration, replacement, or return of the products manufactured by MillWURK™ by E-Stone found to be defective. MillWURK™ by E-Stone is guaranteed to the original purchaser

for one year under normal use and service excluding abuse, exposure to extreme temperatures, and improper installation or maintenance.

The replacement of new materials for those as may be defective may result in a color variance in comparison to the originally installed MillWURK™ by E-Stone products due to style and color changes by RTF (Rigid Thermo Foil) manufacturers and is not indicative of a defect. MillWURK™ by E-Stone reserves the right to substitute such RTF colors as are then being manufactured and is only obligated to match color and quality with such products.

**EXCLUSIONS AND CONDITIONS-THIS IS AN IMPORTANT PART OF YOUR WARRANTY. PLEASE READ CAREFULLY.**

1. This Warranty specifically excludes the following:

- This Five-Year Limited Warranty is null and void unless the Product has been paid for in full.
- This Five-Year Limited Warranty does not cover damage resulting from the product being installed in areas subject to due to abnormal, high heat or excessive or prolonged exposure to heat over time, ultraviolet rays, cold, dryness, humidity, direct sunlight, fire, corrosive atmospheres, hail, ice, or materials or any other Acts of God or occurrences beyond the control of Granite/Trend Transformations.
- This Five-Year Limited Warranty does not cover damage inside climate conditions, outside weather, abnormal use or conditions, or abuse in any way. This will include extreme moisture, condensation, and moisture formation where condensation is caused by excessive in-house relative humidity, or by appliances generating steam vapors
- This Five-Year Limited Warranty does not cover damage resulting from impairment of structure strength when fitting or applying hardware, the result of affixing or mounting objects to the surface of any product. (Ex. holiday decorations, curtain rods, or suspension devices)
- This Five-Year Limited Warranty does not cover any fading or discoloration due to prolonged UV rays or sunlight exposure.
- This Five-Year Limited Warranty does not cover damage as a result of using abrasive scrubbing devices, or abrasive cleaning products containing, but not limited to ammonia or acetone.
- This Five-Year Limited Warranty does not cover a warp or twist of 3/16” or less. Twists are measured by placing the face of the door against a true plane surface.
- This Five-Year Limited Warranty does not cover Products made at the request of the customer, which varies from our normal construction specifications (e.g., reducing thine of a panel, doors made larger than the maximum guaranteed size stated on our price list).
- This Five-Year Limited Warranty does not cover fading or oxidation of finishes due to atmospheric changes and normal weathering  
This Five-Year Limited Warranty does not cover collision with foreign objects, scratches, and/or stains.
- This Five-Year Limited Warranty does not cover Products that you, the customer, decide you do not like after installation due to color, edging styles, or other options based on personal preference
- This Five-Year Limited Warranty does not cover adhesives, caulk, sealant, or any accessory items.

**Warranty Service:**

To obtain the best service under this Five-Year Limited Warranty, please contact our Warranty Services Department at 954-435-5538 or via e-mail at [warranty@granitetransformations.com](mailto:warranty@granitetransformations.com).

Or, submit your claim in writing to:

Rocksolid Granit (USA), Inc.  
PO Box 522460  
Miami, Florida 33152-2460  
Attention: Warranty Services Department

Please have available and provide the following information:

1. Your name, address, telephone number, and email address;
2. Date of purchase or date of installation;
3. Location from which you purchased the Product;
4. Description of the claim.

You must provide proof of purchase in the form of a copy of your original contract, receipt, or invoice showing the name of the owner, Granite/Trend Transformations location, and terms of the purchase in order for Granite/Trend Transformations to consider honoring this Five-Year Limited Warranty. If you are not the original owner of the installed Product, we may request that you supply us with the original purchase contract or any other paperwork or information we may require to verify the original installation. Any new owner of the Product will receive a pro-rated Five-Year limited warranty, which is prorated from the original date of installation. In no event will the transferred warranty exceed 5 years from the date of the original installation.

You must provide Granite/Trend Transformations with any other additional information requested by us and agree to fully cooperate with Granite/Trend Transformations or its authorized agents in the inspection of the Product and assist us in efforts to perform our obligations under this Five-Year Limited Warranty. You recognize that Granite/Trend Transformations will need some time and opportunity to inspect the Product, evaluate and respond to the claim.

**General Terms and Conditions of this Five-Year Limited Warranty:**

Except as may be provided in this Five-Year Limited Warranty, Granite/Trend Transformations shall not be liable in either tort or contract for any loss of direct, consequential, or incidental damages arising out of the use or in the ability or inability to use the Product in residential applications covered by this Five-Year Limited Warranty. Some states or provinces do not allow the exclusion or limitation of incidental damages, so the above limitation may not apply to you.

Granite/Trend Transformations makes no other warranty, representation, or guarantee, express or implied concerning its products, except as expressly stated herein. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This is the only warranty Granite/Trend Transformations offers for the Product. No one other than Granite/Trend Transformations is authorized to make any warranty or promise with respect to the Product.

This Five-Year Limited Warranty shall be interpreted exclusively under the laws of the State of Florida.

MillWURK™ by E-Stone warrants that the products sold are fit for the particular purpose for which they are intended, PROVIDED THAT THIS LIMITED WARRANTY SHALL BECOME NULL AND VOID IF THE PRODUCTS ARE USED FOR PURPOSES OTHER THAN THOSE FOR WHICH THEY ARE INTENDED AT THE TIME OF PURCHASE OR PRODUCTS ARE OTHERWISE MISUSED.