

# **GRANITE TRANSFORMATIONS**

## **LIFETIME LIMITED MATERIAL WARRANTY**

### **Trend Stone • Trend Glass • Trend Mosaic**

Rocksolid Granit USA Inc. (the "Company") warrants Trend Stone, Trend Glass and Trend Mosaic products for **residential** use that the Company will, at its option, repair or replace without charge, such products if it fails due to manufacturing defect at any time after initial installation, PROVIDED THAT: the products are fabricated and installed by a fabricator(s) and/or installer(s) according to the Granite Transformations Installation Manual and have been paid for in full. This includes reasonable labor charges needed to repair or replace the products covered hereunder.

This warranty applies to Trend Stone, Trend Glass and Trend Mosaic that is put into **residential** use and maintained in the manner recommended by the Company relating to care for a permanent installation.

**This warranty does not cover damage caused by:**

1. Failure to follow Company recommended procedures for fabrication and installation or care and maintenance guidelines;
2. Physical abuse or breakage not due to a defect in the manufacturing or the material;
3. Failure of any adhesive, caulk or other finishing or maintenance accessories, or failure of any caulked or filled joint or seam.

**MANUFACTURING DEFECT:**

The Company warrants that the products are free from manufacturing defects; however, this does not apply to color variances, minor natural inclusions, thermal shock, chemical abuse, or defects caused by misuse or wrongful installation. The Company reserves the right in its sole discretion to determine whether there has been any misuse or wrongful installation and further claims for visible defects of the Products must be made before any fabrication or installation of the Products.

**This warranty applies only to TREND STONE, TREND GLASS and TREND MOSAIC:**

1. Which fail due to a manufacturing defect;
2. Which have not been moved from their original place of installation; and
3. The necessary labor charges to repair or replace such products only.

For coverage under this warranty, staple your original contract to this warranty form. The warranty registration number is the contract number assigned by the Company. To obtain service under this warranty, write to the local franchise from whom you purchased the product and include a copy of the original contract.

The Company's obligation hereunder is limited solely to the repair or replacement, including necessary labor charges on the Trend Stone, Trend Glass and Trend Mosaic purchased hereunder. No implied or express warranty, merchantability, or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, the Company shall not be liable in either tort or contract for any loss or direct, consequential, or incidental damages arising out of the use or inability to use Trend Stone, Trend Glass and Trend Mosaic **residential** products hereunder.

This warranty gives the purchaser specific rights: other rights may also be available which may vary from state to state or, in Canada, from province to province.

**This warranty applies to the original purchaser of the product.**

This warranty is offered by Rocksolid Granit USA Inc. for the Trend collection. No one other than Rocksolid Granit USA Inc. is authorized to make any warranty or promise with respect to the Trend collection.



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# CARE, MAINTENANCE AND PRODUCT INFORMATION GUIDE

(Forming part of and incorporated into the Warranty)

## CARE AND MAINTENANCE OF PRODUCT

We are delighted to welcome you as a new Granite Transformations' owner. Below are our recommended care instructions for your Trend Collection (Trend Stone, Trend Glass and/or Trend Mosaic) installation.

### 1) **Everyday Cleaning**

Simply wipe over with a damp cloth using a mild detergent. Do not use scourers, steel wool products, abrasive and/or lemon cleaners. For really tough marks or stains, use an ordinary cloth and diluted liquid bleach making sure you wash it off immediately.

### 2) **Stain Resistance**

Your product is stain resistant to most common household food and liquid products, however, spillages such as wines and acidic substances (e.g. vinegar) should be wiped clean as soon as possible especially on light colors. It is not recommended to leave food and liquid spills overnight. Chemicals such as solvents, acetone, acid or alkaline products can cause damage.

### 3) **Scratch Resistance**

Your product is scratch resistant but as with any high-shine surface, care should be taken. **We recommend use of a chopping board.**

### 4) **Heat Resistance**

Your product is heat resistant and hot pans can be placed directly onto the surface for a short period of time, however, extreme heat may cause damage. **We recommend use of a hot pad or trivet.** Exposure to naked flame may also cause damage and care should be exercised if spillage should occur with hot fat or oils, which should be removed as soon as possible.

## CARE AND MAINTENANCE OF TREND STONE: PERLA DI SABBIA, PERLA BIANCA AND GRIGIO WINTERMUTE SPECIFICALLY

This unique product combines Trend Stone technology with a mix of beautiful and natural mother of pearl shell. Shell color and dispersal can vary between individual sheets. Because shell is formed from calcium carbonate and is softer than the composite sheet, the embedded areas can be susceptible to staining, abrasion by harder compounds and can react to vinegar, citric and other acids.

Over-exposure or abuse of these substances can diminish the surface quality and affect the original purchaser's warranty. As with any boutique solid surface product, we advise that all Perla products be looked after in the same way as other Trend Collection surfaces. In addition to our 'Care of Product' advice above, any spillage of vinegar or citrus fruit juice on the surface should be immediately wiped off with soapy water and a clean, damp cloth. Do not use lime scale remover, detergents containing citric acid (lemon) or calcium cleaners as these products will dissolve the shells.

## CARE AND MAINTENANCE OF TREND GLASS RECYCLED RANGE SPECIFICALLY

We are fully committed to increasing our range of environmental friendly materials and have developed Trend Glass specifically for this purpose. Using a high percentage of post-consumer recycled glass, this range can be slightly more susceptible to marking and some extra care should be taken. Dropping heavy objects directly onto the surface or placing them down hard should be avoided in particular. Please note that glass that may look cracked or shattered is part of the product's unique appearance and that this does not compromise the integrity of the surface.

### **Description**

The Trend Collection range of products (with the exception of Trend Mosaic) is engineered from quarried natural materials and includes granite, stone, marble, quartz and mother-of-pearl shell, as well as glass, which are all compressed into graduated-size pieces and mixed with specially formulated UV-stable polymers. Each slab is individually formed on a reinforced mat, fired and then polished to form a deep, lustrous shine. The Trend Collection (with the exception of Trend Mosaic) may contain fine surface swirls/buffer marks as a result of the polishing process (these may only be visible under certain light). The finished surface is heat, scratch, stain and impact resistant.

### **Color Specification**

Because the Trend Collection range is made up almost totally of natural material, some variation in stone/glass color and particle size is to be expected. This is quite normal and is not considered a product fault or defect. Foreign colored stones may also feature in our products primarily due to the different mineral make-up of rock deposits, all of which have their own unique coloration and texture. For example, it is not an unusual occurrence to find a quartz-based particle (white inclusion) in a predominantly black (Nero Stella) slab. Nor is it unusual to find darker colored stones (brown/black) in a lighter colored slab (white/cream).

### **Samples**

We have no control over the inherent features of either stone (granite, quartzite) or glass. Displays and samples are provided as an indication only, batch variations will occur. It is impossible to continually provide current samples of the variations in materials.